

Client Feedback Questionnaire

Glen Hodgetts aims to provide an exceptional service to all clients, both lay and professional. He therefore welcomes any feedback you can give and would ask you to complete this client satisfaction survey. Please can you return it by email to:-

glen.hodgetts@me.com

Q1 Overall, I am very satisfied with the service provided by Glen Hodgetts (tick one)

1. Strongly agree
2. Agree
3. Neutral
4. Disagree
5. Strongly disagree

Q2 Glen Hodgetts is are well trained and has wealth of legal knowledge necessary to provide a first class immigration advice and representation (tick one)

1. Strongly agree
2. Agree
3. Neutral
4. Disagree
5. Strongly disagree

Q3 Glen Hodgetts provides very good advocacy at Court (tick one)

1. Strongly agree
2. Agree

3. Neutral
4. Disagree
5. Strongly disagree

Q4 Glen Hodgetts adheres to professional standards of conduct (tick one)

1. Strongly agree
2. Agree
3. Neutral
4. Disagree
5. Strongly disagree

Q5 Glen Hodgetts provides a good value service (tick one)

1. Strongly agree
2. Agree
3. Neutral
4. Disagree
5. Strongly disagree

Q6 Glen Hodgetts acts in my best interests at all times (tick one)

1. Strongly agree
2. Agree
3. Neutral
4. Disagree
5. Strongly disagree

Glen Hodgetts provides a friendly and approachable service (tick one)

1. Strongly agree
2. Agree
3. Neutral
4. Disagree
5. Strongly disagree

Glen Hodgetts responds to my inquiries and produces work in a timely manner (tick one)

1. Strongly agree
2. Agree
3. Neutral
4. Disagree
5. Strongly disagree

Please give any other comment you think relevant:-

Thank you for your time.